



Medical Fee Dispute Officer I

Salary Group: B19
Class Code: 3690

<u>CLASS TITLE</u>	<u>CLASS CODE</u>	<u>SALARY GROUP</u>	<u>SALARY RANGE</u>
MEDICAL FEE DISPUTE OFFICER I	3690	B19	\$42,244 - \$68,960
MEDICAL FEE DISPUTE OFFICER II	3692	B21	\$48,278 - \$78,953
MEDICAL FEE DISPUTE OFFICER III	3694	B23	\$55,184 - \$90,393

GENERAL DESCRIPTION

Performs routine (journey-level) medical dispute resolution work. Work involves the review of medical fee disputes and issuing decisions for publication. Works under moderate supervision, with limited latitude for the use of initiative and independent judgement.

EXAMPLES OF WORK PERFORMED

Reviews records and evidence provided by parties in dispute.

Researches applicable medical payment policies, provisions of laws, rules, and established precedents.

Confers with peers and other agency personnel to obtain additional information relevant to the dispute.

Evaluates information and determines the best plan of action.

Issues written decisions explaining review findings.

Performs related work as assigned.

GENERAL QUALIFICATION GUIDELINES

EXPERIENCE AND EDUCATION

Experience in workers' compensation, dispute resolution, medical billing and reimbursement, or legal work. Graduation from an accredited four-year college or university with major coursework in business administration or a related field is generally preferred. Experience and education may be substituted for one another.

KNOWLEDGE, SKILLS, AND ABILITIES

Knowledge of the relevant state and federal rules and regulations.

Skill in conducting critical analysis of evidence, conducting independent research, use of a computer and applicable software, and in using judgement to identify courses of action.

Ability to analyze medical documentation and determine reimbursement amounts; to apply laws and rules; to prepare written decisions; to gather, assemble, correlate, and analyze facts; to write concisely; and to communicate effectively.