



## Family and Protective Services Supervisor II

Salary Group: B23  
Class Code: 5017

CLASS TITLE	CLASS CODE	SALARY GROUP	SALARY RANGE
FAMILY AND PROTECTIVE SERVICES SUPERVISOR I	5016	B21	\$51,278 - \$82,901
<b>FAMILY AND PROTECTIVE SERVICES SUPERVISOR II</b>	<b>5017</b>	<b>B23</b>	<b>\$58,184 - \$94,913</b>
FAMILY AND PROTECTIVE SERVICES SUPERVISOR III	5018	B25	\$66,259 - \$108,666

### GENERAL DESCRIPTION

Performs advanced (senior-level) consultative services, technical assistance, and supervisory work. Work involves planning, developing, and implementing an agency program and providing consultative services and technical assistance to program staff, governmental agencies, community organizations, or the general public. Supervises the work of others. Works under minimal supervision, with considerable latitude for the use of initiative and independent judgment.

### EXAMPLES OF WORK PERFORMED

Oversees the work of assigned staff, and confers with staff on program issues and problems in order to identify solutions.

Evaluates unit performance through case readings, reports, and observations of unit operations to ensure unit compliance with policies, procedures, and service control requirements.

Prepares management reports, analyses, and correspondence on the effectiveness of program activities.

Prepares program budget requests.

Implements program guidelines, procedures, policies, rules, and regulations; and monitors compliance with policies and procedures.

Provides training or technical assistance in a program area.

May prepare and conduct presentations for citizens, clients, staff, management or elected officials.

Supervises the work of others.

Performs related work as assigned.

## **GENERAL QUALIFICATION GUIDELINES**

### **EXPERIENCE AND EDUCATION**

Experience in social work, including supervisory experience. Graduation from an accredited four-year college or university with major coursework in social work, counseling, psychology, criminal justice, early childhood education, criminal justice, elementary or secondary education, or a related field is generally preferred. Experience and education may be substituted for one another.

### **KNOWLEDGE, SKILLS, AND ABILITIES**

Knowledge of program planning and implementation; the laws and regulations related to child care, abuse, and neglect; child development principles and theories; community social services resources; the laws and regulations related to child and adult protective services; gerontology and the dynamics of the aging process; and crisis intervention techniques and skills.

Skill in interviewing and in conducting individual needs assessments.

Ability to negotiate available services, to communicate effectively, and to supervise the work of others.