



Case Manager V

Salary Group: B20

Class Code: 5230

CLASS TITLE	CLASS CODE	SALARY GROUP	SALARY RANGE
CASE MANAGER I	5226	B12	\$30,840 - \$46,798
CASE MANAGER II	5227	B14	\$34,144 - \$52,134
CASE MANAGER III	5228	B16	\$37,918 - \$58,130
CASE MANAGER IV	5229	B18	\$42,521 - \$67,671
CASE MANAGER V	5230	B20	\$48,158 - \$77,477

GENERAL DESCRIPTION

Performs highly advanced and/or supervisory (senior-level) case management work. Work involves coordinating and evaluating case management and program activities; developing and implementing program goals, objectives, and procedures; and evaluating outcome measures for the program. May supervise the work of others. Works under minimal supervision, with extensive latitude for the use of initiative and independent judgment.

EXAMPLES OF WORK PERFORMED

Coordinates and evaluates case management, program activities, and documentation.

Coordinates and evaluates transition planning to ensure continuity of care and management of risk factors.

Monitors the development and implementation of clients' service and treatment plans.

Monitors and evaluates service delivery systems and clients' progress.

Monitors case management and program budgets.

Monitors quality assurance and utilization review processes for case management to ensure quality services.

Develops and implements program goals, objectives, policies, and procedures.

Informs staff of current methods, standards, and trends in case management.

Documents, reviews, and edits case records, reports, and evaluations.

Evaluates presentations and orientations, and implements changes as needed.

May coordinate and develop intra-agency or interagency agreements to address community service gaps and barriers.

May supervise the work of others.

Performs related duties as assigned.

GENERAL QUALIFICATION GUIDELINES

EXPERIENCE AND EDUCATION

Experience in case management or social services work. Graduation from an accredited four-year college or university with major coursework in social work or a related field is generally preferred. Experience and education may be substituted for one another.

KNOWLEDGE, SKILLS, AND ABILITIES

Knowledge of community resources; case management principles, objectives, standards, and methods; and program policies and procedures.

Skill in monitoring service and treatment plans.

Ability to assess clients' needs, to coordinate and evaluate clients' services, to monitor program effectiveness, to communicate effectively, and to supervise the work of others.