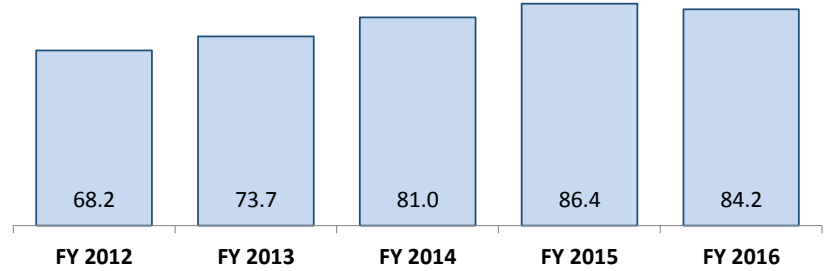


# 466 - Office of Consumer Credit Commissioner

Workforce Summary Document prepared by the State Auditor's Office.  
Based on information **self-reported** by the agency, the following items are worth noting.

## Full-Time Equivalent (FTE) Employees

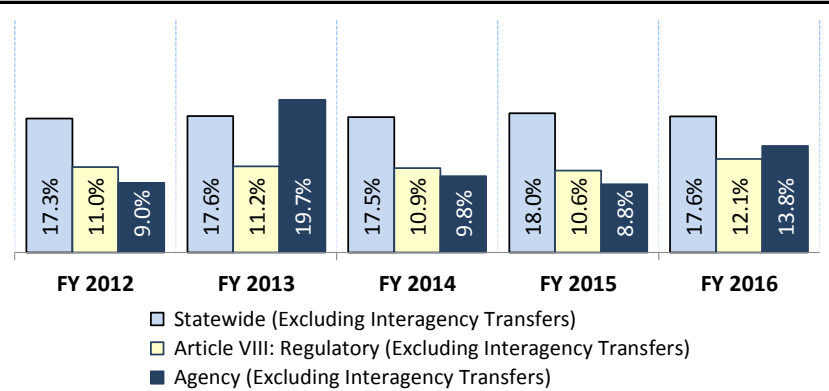
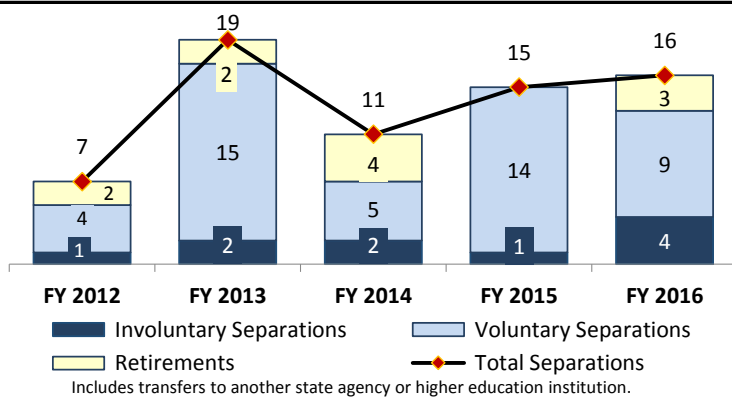
This agency is a self-directed, semi-independent agency, and as such it has no FTE limitation in the General Appropriations Act. The FTEs listed are paid from non-appropriated funds. Compared to fiscal year 2012, the agency has seen an increase of 16.0 FTEs (23.5 percent) in the total number of FTEs.



Source: State Auditor's Office Full-time Equivalent State Employee System.

## Employee Turnover <sup>a</sup>

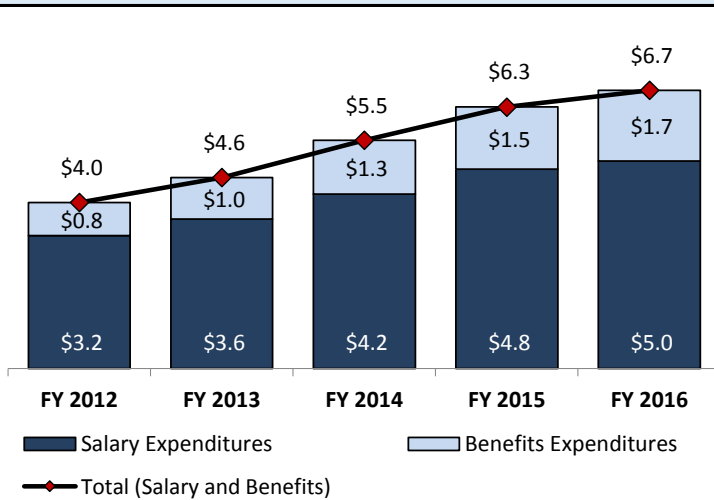
Excluding interagency transfers, the turnover rate within the agency (13.8 percent) was lower than the statewide turnover rate (17.6 percent) and higher than the turnover rate of Article VIII agencies (12.1 percent) during fiscal year 2016. The fiscal year 2016 agency turnover rate including employees who transferred to another state agency or higher education institution was 18.3 percent.



## Compensation Information <sup>a</sup>

The average agency salary in fiscal year 2016 of \$56,446 represented an increase of 18.6 percent compared to the average agency salary in fiscal year 2012. In fiscal year 2016, 77.1 percent of employees were paid below the midpoint of the salary range in which they were assigned; and total agency expenditures for salary and benefits were higher compared to fiscal year 2012.

### Salary and Benefits Expenditures (in Millions)



### Average Salary Trends

	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016
Commissioner	\$ 170,500	\$ 170,500	\$ 190,000	\$ 190,000	\$ 196,000
Agency Average	\$ 47,604	\$ 47,487	\$ 50,524	\$ 52,857	\$ 56,446
Article Average	\$ 51,237	\$ 52,093	\$ 53,839	\$ 55,826	\$ 58,297
Statewide Average	\$ 40,160	\$ 40,398	\$ 42,116	\$ 43,255	\$ 45,365

Note: With the exception of the commissioner, the average salary is for classified regular, full-time employees only.

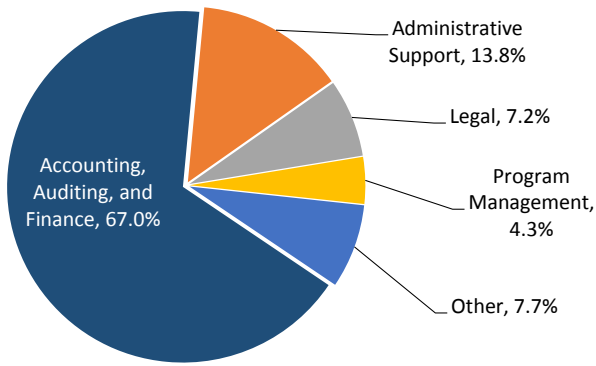
### Number of and Total Dollars Spent on Salary Actions

	Fiscal Year 2015		Fiscal Year 2016	
	Actions	Dollars Spent	Actions	Dollars Spent
Promotions	27	\$ 69,122	22	\$ 39,919
Merits	22	\$ 36,846	5	\$ 9,366
One-Time Merits	15	\$ 16,328	1	\$ 2,768
Equity Adjustments	0	\$ 0	20	\$ 53,006
Reclassifications	0	\$ 0	0	\$ 0
<b>Totals</b>	<b>64</b>	<b>\$ 122,296</b>	<b>48</b>	<b>\$ 105,059</b>

<sup>a</sup> Turnover, salary trends, and salary action information was prepared from quarterly and year-end summary information received from the Comptroller of Public Accounts' Uniform Statewide Payroll/Personnel System (USPS) and the Standardized Payroll/Personnel Reporting System (SPRS). Unless otherwise indicated, these data are reported for classified regular, full-time and part-time employees. Salary and benefit information was taken from the Uniform Statewide Accounting System of Texas.

## Job Classifications <sup>b</sup>

### Fiscal Year 2016 Major Occupational Categories



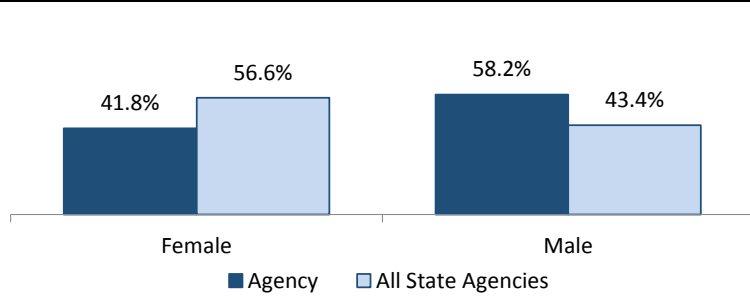
### Agency Job Classifications

In fiscal year 2016, the majority (60.7 percent) of employees were classified in the Financial Examiner job title.

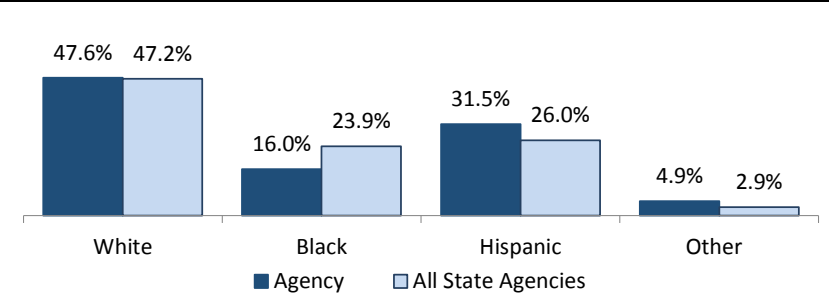
## Fiscal Year 2016 Workforce Demographics <sup>b</sup>

On average, employees at the agency were 41.6 years of age and had 5.8 years of agency length of service. Of the agency's employees, 49.8 percent were 40 years of age or older, and 68.5 percent had fewer than 5 years of agency length of service. The Employees Retirement System estimates that between fiscal years 2017 and 2021, 14.8 percent of the agency's workforce will be eligible to retire (based on data as of November 2016).

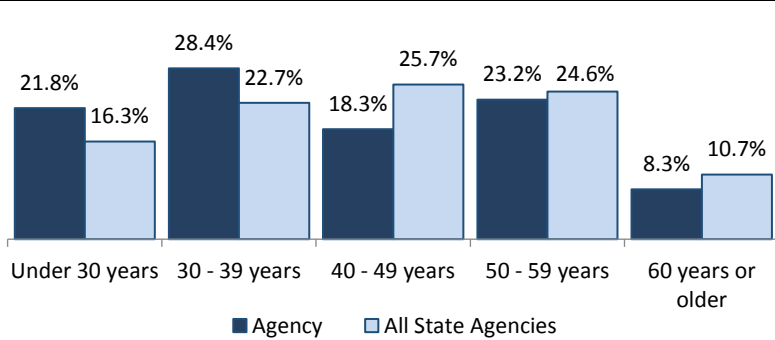
### Gender



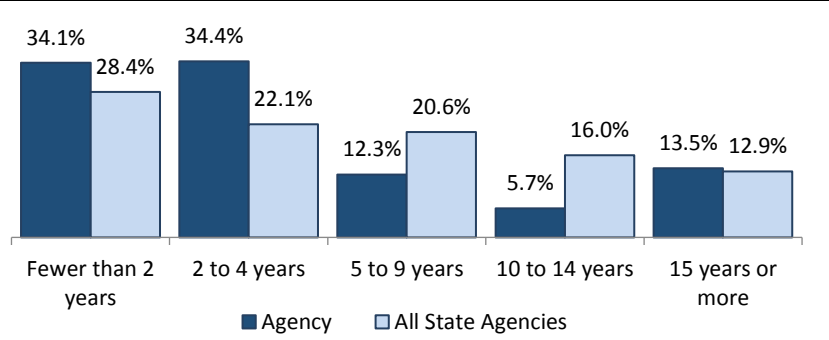
### Ethnic Group



### Age



### Agency Length of Service

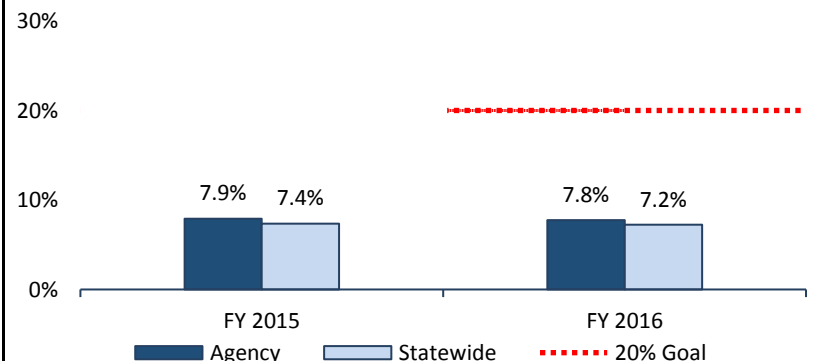


<sup>b</sup> Job classification and demographic information was prepared from quarterly and year-end summary information received from the Comptroller of Public Accounts' Uniform Statewide Payroll/Personnel System (USPS) and the Standardized Payroll/Personnel Reporting System (SPRS). Data includes classified regular, full-time and part-time employees. Demographic data may appear skewed for agencies with fewer than 50 employees.

## Veteran Employment <sup>c</sup>

Senate Bill 805 (84th Legislature) amended Texas Government Code, Section 657.004, to set a goal for state agencies of employing veterans in full-time positions equal to at least 20.0 percent of the total number of agency employees effective September 1, 2015.

In fiscal year 2016, the agency's total percent of veterans employed is higher than the statewide average and has decreased since fiscal year 2015.



<sup>c</sup> Information on veteran employment was obtained from the Comptroller of Public Accounts. Statewide totals include state agencies and higher education institutions.