473 - Public Utility Commission of Texas

Workforce Summary Document prepared by the State Auditor's Office.

Based on information self-reported by the agency, the following items are noteworthy.

Full-Time Equivalent (FTE) Employees

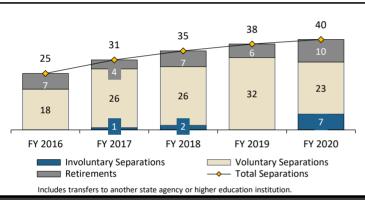
The agency's full-time equivalent (FTE) employee limitation decreased by 2.8 percent to 209.0 FTEs in fiscal year 2020 compared with fiscal year 2019. Compared with fiscal year 2016, the agency had a decrease of 13.0 (6.7 percent) in the total number of FTEs.

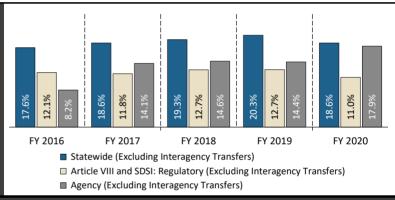
FTEs Below/Above FTE Limitation								
	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020			
FTE Limitation	217.0	217.0	215.0	215.0	209.0			
Number Below or Above Limitation	-23.7	-27.7	-33.8	-33.7	-28.7			
Percent Above or Below Limitation	-10.9%	-12.8%	-15.7%	-15.7%	-13.7%			



Employee Turnover ^a

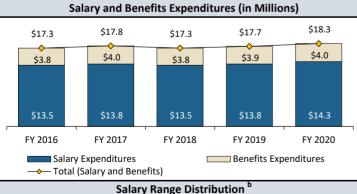
Excluding interagency transfers, the turnover rate within the agency (17.9 percent) was lower than the statewide turnover rate (18.6 percent) and higher than the turnover rate of Article VIII and Self-Directed, Semi-Independent (SDSI) agencies (11.0 percent) during fiscal year 2020. The fiscal year 2020 agency turnover rate including employees who transferred to another state agency or higher education institution was 21.7 percent.





Compensation Information a

The average agency salary of \$73,951 in fiscal year 2020 represented an increase of 17.1 percent compared with the average agency salary in fiscal year 2016. In fiscal year 2020, 48.2 percent of employees were paid below the midpoint of the salary range in which they were assigned. Total agency expenditures for salaries and benefits were higher compared with fiscal year 2016.



Below Midpoint

39.3%

49.4%

48.2%

Employees

21.00

157.00

178.00

Salary Schedule A

Salary Schedule B

Totals

Average Salary Trends									
	FY 2016	FY 2017		FY 2018		FY 2019		FY 2020	
Executive Director	\$ 158,075	\$	158,075	\$	159,782	\$	159,782	\$	200,000
Agency Average	\$ 63,178	\$	65,023	\$	67,198	\$	69,394	\$	73,951
Article Average	\$ 58,297	\$	59,285	\$	60,376	\$	61,598	\$	63,503
Statewide Average	\$ 45,365	\$	46,475	\$	47,506	\$	47,994	\$	49,500
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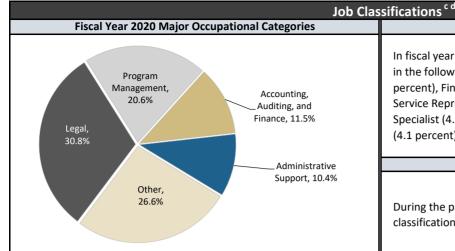
Note: With the exception of the executive director, the average salary is for classified regular, full-time employees only. Article salary average includes Article VIII and SDSI agencies.

Number of and Total Dollars Spent on Salary Actions

)19 FY 2020		Fisca	l Year 2019	Fiscal Year 2020			
fits Expenditures		Actions	Dollars Spent	Actions	Dollars Spent		
	Promotions	42	\$ 147,325	33	\$ 241,316		
	Merits	65	\$ 124,523	74	\$ 305,436		
At or Above Midpoint	One-Time Merits	78	\$ 375,000	3	\$ 28,000		
60.7%	Equity Adjustments	0	\$ 0	6	\$ 23,211		
50.6%	Reclassifications	3	\$ 5,833	27	\$ 2,400		
51.8%	Totals	188	\$ 652,681	143	\$ 600,363		

^a Turnover and salary trends information was taken from the Office of the Comptroller of Public Accounts' Uniform Statewide Payroll/Personnel System and Standardized Payroll/Personnel Reporting System. Unless otherwise indicated, the data reported is for classified regular, full-time and part-time employees. Salary and benefit information was taken from the Office of the Comptroller of Public Accounts' Uniform Statewide Accounting System.

b Includes classified regular, full-time employees only. The total percentage for salary range distribution is not the sum of salary schedules A and B percentages.



Agency Job Classifications

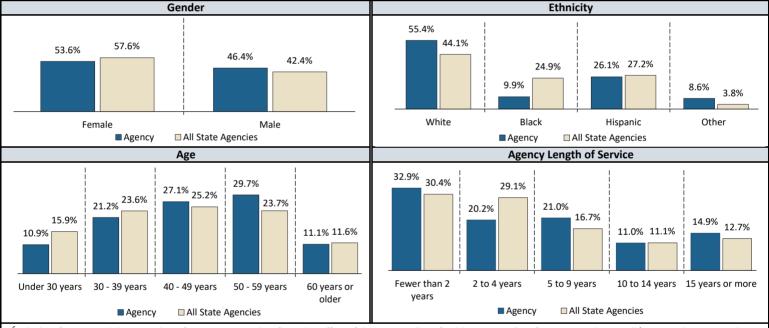
In fiscal year 2020, the majority (71.9 percent) of employees were classified in the following job titles: Attorney (14.8 percent), Program Specialist (10.7 percent), Financial Examiner (8.3 percent), Director (8.0 percent), Customer Service Representative (5.4 percent), Legal Assistant (4.5 percent), Utility Specialist (4.2 percent), Legal Secretary (4.2 percent), Engineering Specialist (4.1 percent), General Counsel (3.9 percent), and Investigator (3.8 percent).

Classification Compliance Audit

During the past two years, this agency was not selected as part of our office's classification compliance audits.

Fiscal Year 2020 Workforce Demographics c

On average, employees at the agency were 45.8 years old and had 6.9 years of agency length of service. Of the agency's employees, 67.9 percent were 40 years old or older, and 53.1 percent had fewer than 5 years of agency length of service. The Employees Retirement System estimates that between fiscal years 2020 and 2024, 23.0 percent of the agency's workforce will be eligible to retire (based on fiscal year 2020 data).

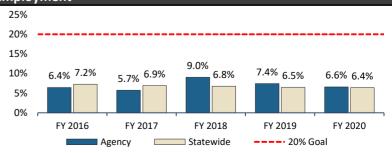


^c Job classification and demographic information was taken from the Office of the Comptroller of Public Accounts' Uniform Statewide Payroll/Personnel System and Standardized Payroll/Personnel Reporting System. Data includes classified regular, full-time and part-time employees. Demographic data may appear skewed for agencies with fewer than 50 employees.

Veteran Employment e

Effective fiscal year 2016, Texas Government Code, Section 657.004, sets for state agencies a goal of employing veterans in full-time positions equal to at least 20.0 percent of the total number of agency employees.

In fiscal year 2020, the agency's total percent of veterans employed was higher than the statewide average and had decreased since fiscal year 2019.



^e Veteran employment information was obtained from the Office of the Comptroller of Public Accounts. Statewide totals include state agencies and higher education institutions.

^d Percentages may not sum exactly due to rounding.