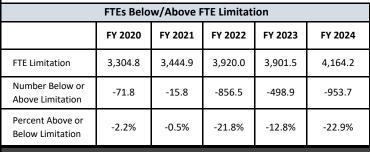
# 537 - Department of State Health Services

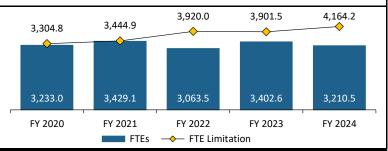
Workforce Summary Document prepared by the State Auditor's Office.

Based on information self-reported by the agency, the following items are noteworthy.

#### **Full-Time Equivalent (FTE) Employees**

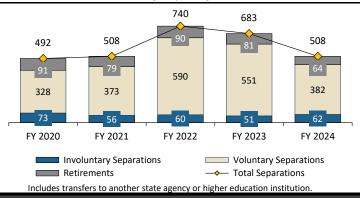
The agency's full-time equivalent (FTE) employee limitation increased by 6.7 percent to 4,164.2 FTEs in fiscal year 2024 compared with fiscal year 2023. Compared with fiscal year 2020, the agency had a decrease of 22.5 (0.7 percent) in the total number of FTEs. In fiscal years 2021, 2022, 2023, and 2024, the agency employed 290.0, 339.3, 193.5, and 763.3 federally funded FTEs. Those FTEs do not count towards the FTE limitation.

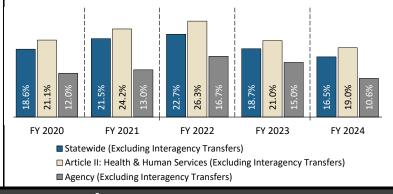




### Employee Turnover a

Excluding interagency transfers, the turnover rate within the agency (10.6 percent) was lower than the statewide turnover rate (16.5 percent) and lower than the turnover rate of Article II agencies (19.0 percent) during fiscal year 2024. The fiscal year 2024 agency turnover rate including employees who transferred to another state agency or higher education institution was 13.4 percent.





### Compensation Information <sup>a</sup>

The average agency salary of \$62,837 in fiscal year 2024 represented an increase of 21.2 percent compared with the average agency salary in fiscal year 2020. In fiscal year 2024, 64.5 percent of employees were paid below the midpoint of the salary range to which they were assigned. Total agency expenditures for salaries and benefits were higher compared with fiscal year 2020.

Salary and Benefits Expenditures (in Millions)									
\$223.8	\$246.7	\$262.1	\$280.9	\$311.2					
\$169.6	\$188.3	\$201.3	\$216.3	\$240.0					
FY 2020	FY 2021	FY 2022	FY 2023	FY 2024					
,	Salary Expenditures  — Total (Salary and Benefits)  Benefits Expenditures								

Average Salary Trends											
	FY 2020	FY 2020 FY 2021		FY 2022		FY 2023		FY 2024 <sup>b</sup>			
Commissioner	\$ 271,083	\$	271,083	\$	271,083	\$	271,083	\$	284,637		
Agency Average	\$ 51,834	\$	53,065	\$	55,103	\$	57,917	\$	62,837		
Article Average	\$ 44,253	\$	45,622	\$	47,780	\$	52,708	\$	57,370		
Statewide Average	\$ 49,500	\$	50,590	\$	53,525	\$	57,011	\$	61,116		

Note: With the exception of the commissioner, the average salary is for classified regular, full-time employees only. As of September 30, 2024, the commissioner's salary was \$298,869.<sup>b</sup>

FY 2020	FY 2021	FY 2022 FY 20	123 FY 2024	Number of Salary Actions							
Salary Expenditures Benefits Expenditures					FY 2020	FY 2021	FY 2022	FY 2023	FY 2024		
→ Total (Sala	ary and Benefits)	Promotions	336	313	524	479	402				
Salary Range Distribution <sup>c</sup>			Merits	559	639	617	543	687			
	Employees	Below Midpoint	At or Above Midpoint	One-Time Merits	841	893	2,548	2,985	1,052		
Salary Schedule A	444.00	53.6%	46.4%	Equity Adjustments	639	71	345	785	457		
Salary Schedule B	3,328.25	65.9%	34.1%	Reclassifications	132	115	213	61	351		
<b>Totals</b>	3,772.25	64.5%	35.5%	Totals	2,507	2,031	4,247	4,853	2,949		

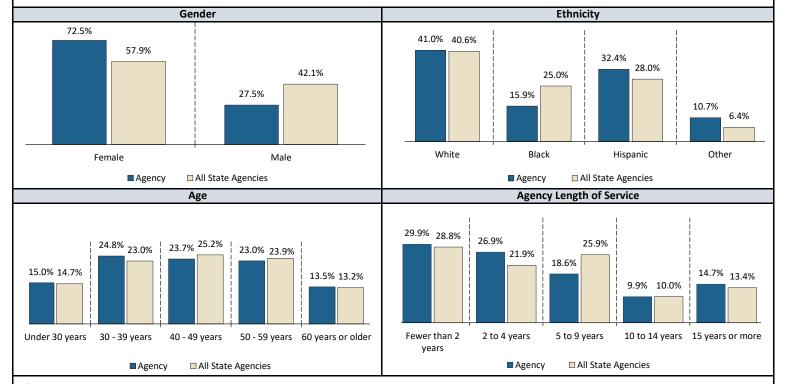
<sup>&</sup>lt;sup>a</sup> Turnover and salary trends information was taken from the Office of the Comptroller of Public Accounts' Uniform Statewide Payroll/Personnel System and Standardized Payroll/Personnel Reporting System. Unless otherwise indicated, the data reported is for classified regular, full-time and part-time employees. Salary and benefit information was taken from the Office of the Comptroller of Public Accounts' Uniform Statewide Accounting System.

<sup>&</sup>lt;sup>b</sup> Source: A Supplemental Report on Executive Compensation at State Agencies (SAO Report 25-704).

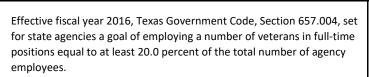
c Includes classified regular, full-time employees only. The total percentage for salary range distribution is not the sum of salary schedules A and B percentages.

## Fiscal Year 2024 Workforce Demographics d

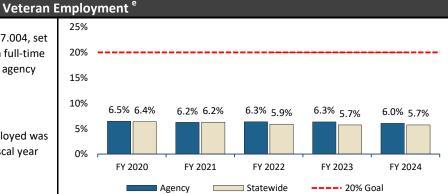
On average, employees at the agency were 44.7 years old and had 6.4 years of agency length of service. Of the agency's employees, 60.2 percent were 40 years old or older, and 56.8 percent had fewer than 5 years of agency length of service. The Employees Retirement System estimates that between fiscal years 2024 and 2028, 21.0 percent of the agency's workforce will be eligible to retire (based on fiscal year 2024 data).



d Demographic information was taken from the Office of the Comptroller of Public Accounts' Uniform Statewide Payroll/Personnel System and Standardized Payroll/Personnel Reporting System. Data includes classified regular, full-time and part-time employees. Demographic data may appear skewed for agencies with fewer than 50 employees.



In fiscal year 2024, the agency's total percent of veterans employed was higher than the statewide average and had decreased since fiscal year 2023.



e Veteran employment information was obtained from the Office of the Comptroller of Public Accounts. Statewide totals include state agencies and higher education institutions.

Source: State Auditor's Office 537 - Department of State Health Services January 2025